

# VERIFYING YOUR ID AND ADDRESS USING ID-PAL: WHAT YOU'LL NEED



Thank you for choosing IFGL Pensions. To ensure your verification of identity and verification of address via ID-Pal is completed smoothly and quickly, please can you ensure you have the following documents ready and available when you meet with your adviser and complete your identity verification checks:

- Form of ID – Passport/Driving Licence/National Identity card
- Access to a device with an internet connection to [download ID Pal application](#) (ID verification)
- Verification of your residential address:
  - Utility, rates or council tax bill dated within the last three months
  - Bank statement dated within the last three months
  - Current driving licence (if not already provided as form of ID)
  - Mortgage statement dated within the last three months
  - Tax assessment document or any government issued document showing the client's address dated within the last three months
  - National Identity Card (if not already provided as form of ID)
  - Tenancy contract



**iDPal**

For a demo of how to submit your documents using the ID-Pal app, please visit:

[www.ifglpensions.com/ID-Pal-demo](http://www.ifglpensions.com/ID-Pal-demo)

## Privacy policy

A copy of our privacy policy can be found at [www.ifglpensions.com/privacy](http://www.ifglpensions.com/privacy).

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IFGLPENS119a 11/24

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